



AZERBAIJAN REPUBLIC
STATE SOCIAL PROTECTION FUND

Effective management of the insurance-pension system through application of ICT

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Country Overview

Population (01.01.2014)	9 477,10	thsd
Natural increase	1,3 %	
GDP (2013)	57708,2	mln. AZN
Growth rate (2013)	5,8 %	
GDP per capita (2013)	6207,3	AZN
Income of population (2013)	37555,5	mln. AZN
Average salary (2013)	423	
Real growth (2013)	5,5 %	
Inflation rate (2013)	2,4 %	
Investments (2013)	17872,1	mln. AZN
Foreign investments (2013)	4167,2	mln. AZN



INSURANCE-PENSION SYSTEM of AZERBAIJAN

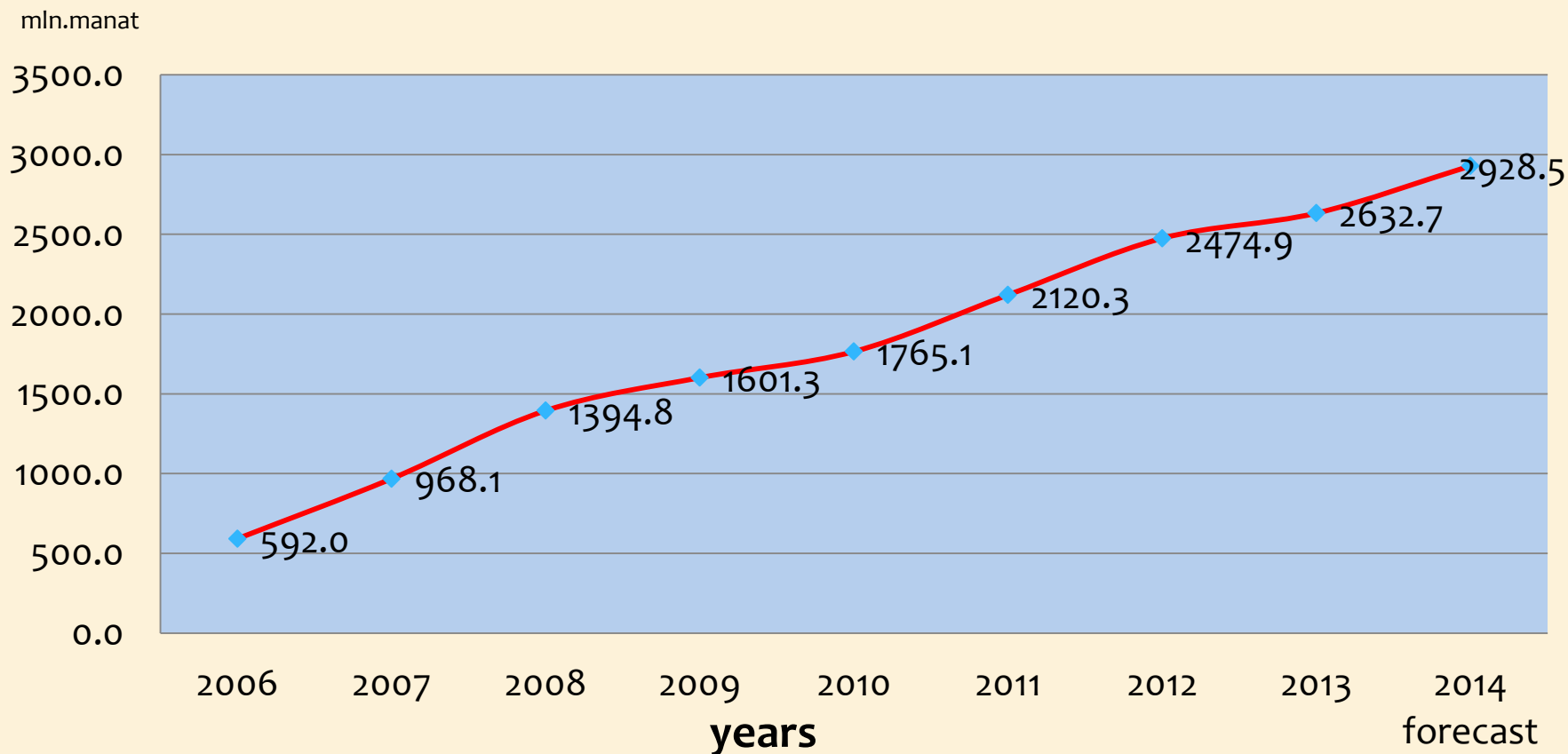
EVOLUTION

- ❑ Establishment of legislation base and financial sustainability for the 3 pillar pension system
- ❑ Implementation of payment system of pensions and benefits via bank cards - 2004
- ❑ Implementation of personal accounting system -2006
- ❑ Implementation of 3 pillar pension system - 2006
- ❑ Calculating pensions based on amounts conditionally collected in personal accounts - 2006
- ❑ Providing centralized control of insurance-pension system -2006
- ❑ Providing transparency and awareness about pension system for the public - 2013

Statistic data of success with the operation of new system starting from January 1, 2006:

A. Increase of the revenues of the Fund

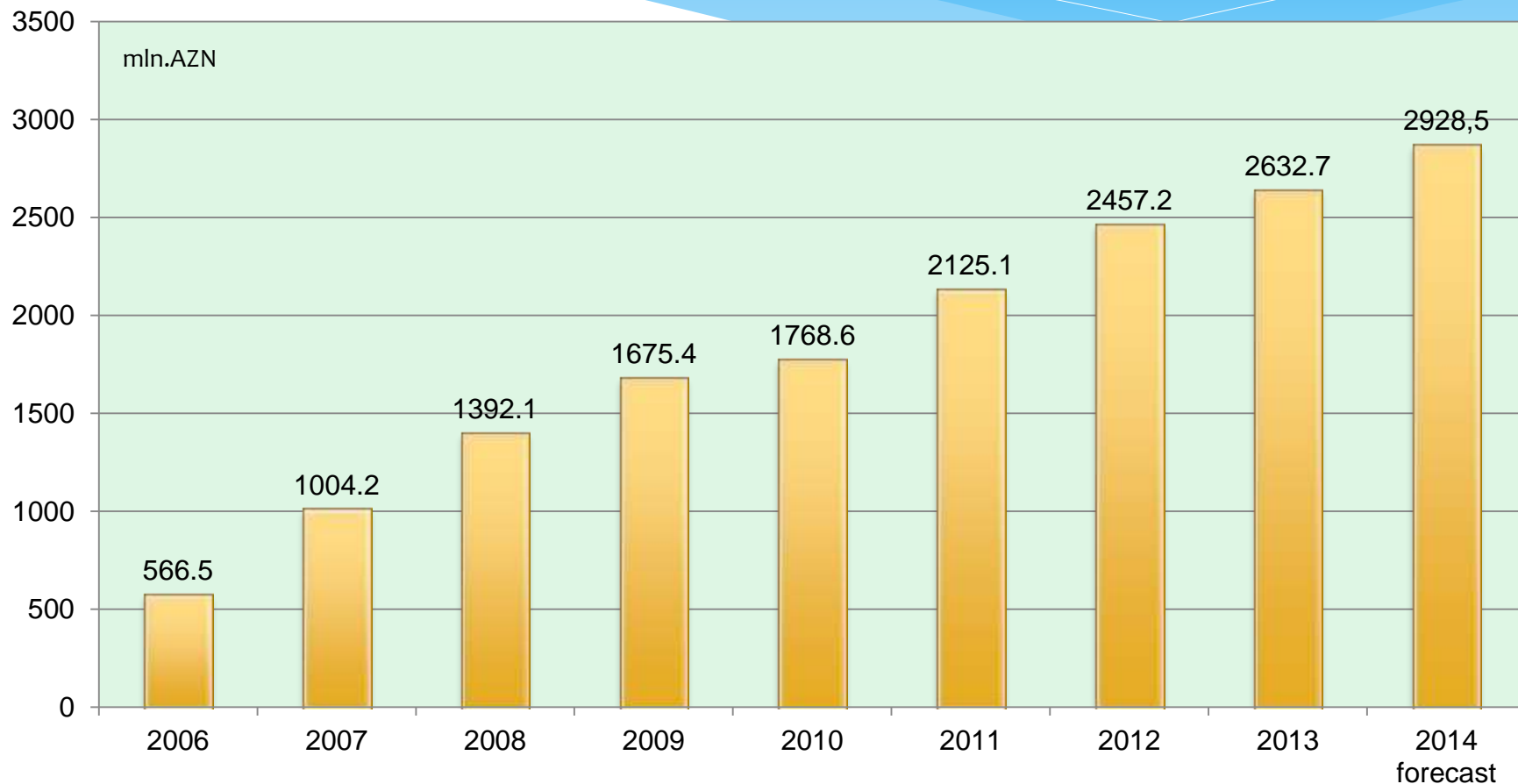
Since 2006 till present time the revenues of the SSPF increased by 5 times, the number of the insured reached from 1 300 thousand to more than 2 700 thousand, the overall rate of the social insurance fees on employment income decreased from 29% to 25%.



Statistic data of success with the operation of new system starting from January 1, 2006:

B. Expenditures of the Fund

Since 2006 till present time the expenditures of the SSPF increased by more than 5 times and reached to 2,9 billion manats and this figure even more than the budget expenditures of some neighbour countries.



Statistic data of success with the operation of new system starting from January 1, 2006:

C. Since 2006 till present time minimum amount of pensions increased 4 times, the average amount 5,7 times.



Material and technical foundation of the pension system

Infrastructure of the Fund was re-established, a new building was built and repaired, modern automated workplaces with the principle of one computer for each employee were set, standard corporate network was set by unifying local networks with central information system.



Population segments served by SSPF



Insurers



Insured persons



Pensioners



The information database of SSPF covers more than 40% of country population:
1.281 thsd pensioners
More than 2.700 thsd insured persons

Digitizing

- Digitizing of data for the working periods till 1 January of 2006 from the employment workbooks to the central database of SSPF
- Digitizing of pension records



AUTOMATING PENSION PROVISION AND PAYMENT

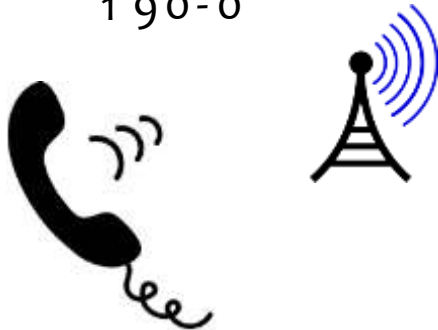
Azerbaijan is the first country to implement centralized automated old-age pension provision among the CIS countries and the Middle East.

Identification and data validation

Bank card order

Call center 190-0

190-0



99% of the pensioners receive their pensions via bank cards.



AUTOMATING THE SOCIAL INSURANCE AND PERSONAL ACCOUNTING SYSTEM

A. PERSONAL ACCOUNTING AND AWARENESS

According to the data of 1 January, 2014 more than 2,700 thousand insured were granted with social insurance numbers and personal accounts were opened for them. Modern Informing System – electronic service called “Providing information to insured persons” gives an opportunity to insured persons for following up and controlling their personal account any time and without restriction.



Elektron hökumət
bülleteni

Əlilliyi olan şəxslər üçün
ONLAYN MÜRACİƏT

E-gov
Fikir bankı

Ən çox istifadə edilən xidmətlər

	Dövlət Sosial Müdafiə Fondu Pensiya kalkulyatoru
	Dövlət Sosial Müdafiə Fondu Məcburi dövlət sosial sığ ...
	Dövlət Sosial Müdafiə Fondu Sığortalananın illər üzr ...

Yeni xidmətlər

	Prezident yanında Vətəndaşlara Xidmət və Sosial İnnovasiyalar üzrə Dövlət Agentliyi İnformasiya sistemləri, i ...
	Vergilər Nazirliyi POS-terminalin onlayn-qey ...
	Vergilər Nazirliyi POS-terminalin onlayn qey ...

Yerləşdirilən xidmətlər haqqında məlumat

Təsdiq olunmuş xidmətlərin sayı	428
Bunlardan portala inteqrasiya olunmuşlar	249
Dövlət saytlarında olan xidmətlər	453
Portaldakı olan xidmətlərin sayı	318

AUTOMATING PROCESS OF THE SOCIAL INSURANCE AND PERSONAL ACCOUNTING SYSTEM

B.ONLINE PAYMENT

Mandatory state social insurance contributions are paid online. During 2013 about 56 976 payments made by 324 302 insurers mandatory state social insurance contributions via e-service "Online payment of the mandatory state social insurance contributions".

The screenshot displays the website of the Azerbaijan Social Security Fund (ASMF). The main banner features the ASMF logo and the text "AZƏRBAYCAN RESPUBLİKASININ DÖVLƏT SOSIAL MÜDAFİƏ FONDU". A prominent headline reads "Gələcək pensianızın məbləği fərdi şəxsi hesabınızda topladığınız kapitaldan asılıdır! Siz hesabınızı izləyirsinizmi? İSTİFADƏ QAYDALARI". Below this, there are several news items and a sidebar with navigation links.

At the bottom of the page, there are three main sections:

- Ən çox istifadə edilən xidmətlər (Most used services):**
 - Dövlət Sosial Müdafiə Fondu Pensiya kalkulyatoru
 - Dövlət Sosial Müdafiə Fondu Məcburi dövlət sosial sığ ...
 - Dövlət Sosial Müdafiə Fondu Sığortalananın illər üzr ...
- Yeni xidmətlər (New services):**
 - Prezident yanında Vətəndaşlara Xidmət və Sosial İnnovasiyalar üzrə Dövlət Agentliyi İnforsasiya sistemləri, i ...
 - Vergilər Nazirliyi POS-terminalin onlayn-qey ...
 - Vergilər Nazirliyi POS-terminalin onlayn qey ...
- Yerləşdirilən xidmətlər haqqında məlumat (Information about services provided):**

Təsdiq olunmuş xidmətlərin sayı	428
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Portalda olan xidmətlərin sayı	318



International successes of SSPF

- ❖ 2004 – SSPF became Bureau member of International Social Security Association
- ❖ 2007 – SSPF became member of the ISSA European Network Steering Committee along with developed European countries
- ❖ 2009 – Special presentation on Azerbaijan’s experience in improvement of insurance-pension system in the meeting held by UN Development Program meeting held in Athens
- ❖ 2010 – SSPF was announced the winner of the ISSA Good Practice Award in the nomination "Efficient Management through applying ICT
- ❖ 2010 – 1st place for the project on the reforms in insurance-pension system in the Republic of Azerbaijan among the UNDP projects realized through Regional bureau on Europe and CIS
- ❖ 2011 – Official opening of the ISSA Focal Point for Eurasia in Baku
- ❖ 2012 – Based on the results of the year 2011 SSPF was declared the winner in the nomination “Mighty and effective management” by UN annuals



CERTIFICATE OF MERIT
ISSA GOOD PRACTICE AWARDS
EUROPE COMPETITION 2010

THE CERTIFICATE OF MERIT IS AWARDED TO:
STATE SOCIAL PROTECTION FUND,
REPUBLIC OF AZERBAIJAN
WITH SPECIAL MENTION

For Efficient governance through application of ICT

In Warsaw, Poland, 3 March 2010

Hans-Horst Konkolewsky
Secretary General

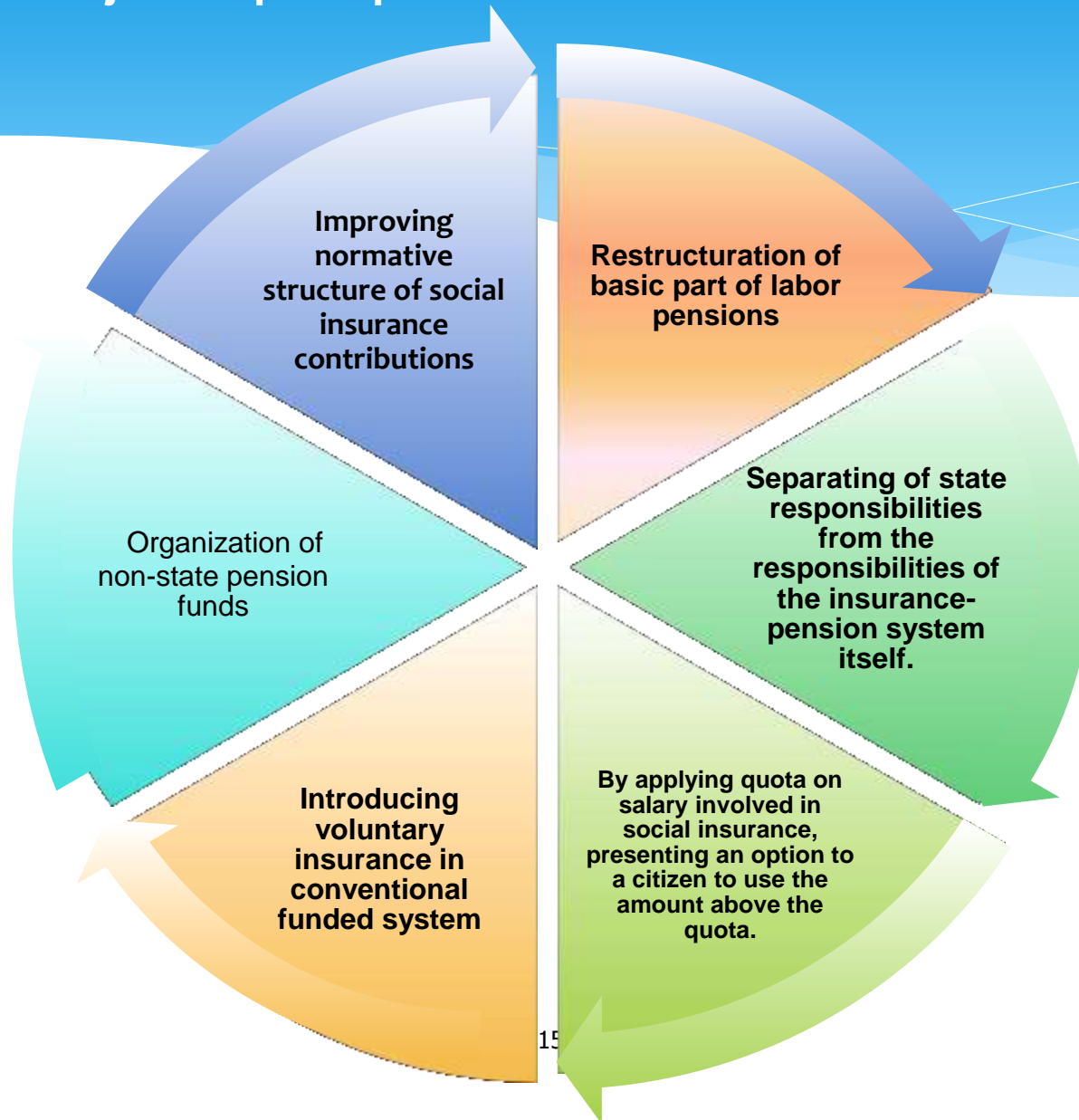
Corazon de la Paz-Bernardo
President

New development stage of the insurance-pension system

Establishment of standard insurance-pension system in 2001-2013 is completed, the technical improvement and design is set

The strategic goal for the next stage is to strengthen the financial sustainability and improve the payment of the social insurance contributions.

Fundamental changes for strengthening financial sustainability and ensuring social justice principle



The goal is that every person must be an active participant of insurance-pension system

SSMF

AZƏRBAYCAN RESPUBLİKASI
DÖVLƏT SOSIAL MÜDAFİƏ
FONDU

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Fəks: (+994 12) 4345587
<http://www.sspf.gov.az>

**GƏLƏCƏYƏ
ARXAYINLIQLA
APARAN YOL**

SOSIAL SİĞORTA HAQOLARININ VAXTINDA ÖDƏNİLMƏSİ GƏLƏCƏYİNİZİN TƏMİNATIDIR!

Promotion campaign was held within the project “Pension and Social Security”: billboards and posters were located in 11 cities, booklets and brochures with 50, 000 edition were spread among the population



Thank you for your attention !